



# SUNSHINE GARDENS

## REGULAR GARDEN MAINTENANCE

### TERMS & CONDITIONS

- 1) *If a cancellation for a particular visit is made less than 7 days prior to the date of our visit, 100% charge will apply.*
- 2) *If our gardeners are turned away when they arrive for a planned visit, or if they are not able to gain access to your garden to carry out the work, 100% charge will apply.*
- 3) *After your initial 3 month minimum period, if you wish to terminate our garden maintenance services, you must give two weeks notice (before your next visit) in writing (to [office@sunshinegardensbaldock.co.uk](mailto:office@sunshinegardensbaldock.co.uk)) **IMPORTANT: PLEASE READ 10) BELOW.***
- 4) *An invoice will be emailed or posted at the end of the month. Payment should be made within 14 days of the invoice date; we reserve the right to add interest for late payments.*
- 5) *For clients with dogs or children we ask that dog mess or play equipment is removed prior to our team arriving for our planned visit. This is to contamination of machinery and any accidents.*
- 6) *Our garden maintenance service and pricing is an all year round service. Your Weekly or Fortnightly visits will run from beginning of March to the end of November. However, we visit only once in each of the winter months (December, January and February).*
- 7) *If you have permit parking in your road mid-week, please supply our team with a temporary visitor permit on each visit.*
- 8) *Where it is required for the team to access the garden via the house, please ensure floors, walls, doors and furniture are protected and any other object that might become damaged whilst we access the garden.*
- 9) *Although we try to accommodate customers requests coming on a different day, our gardening schedule is planned to ensure optimum business effectiveness, i.e, we visit certain towns and villages on set days; therefore we reserve the right at any point to change your service day to ensure optimum efficiency is being upheld.*
- 10) *Your approval of our quote confirms your acceptance of an initial 3 month minimum term for regular garden maintenance. If you wish to terminate the contract before the 3 month period, you will be required to pay cancellation costs relating to business admin overheads for registering & de-registering clients (the value of which is £100 plus VAT)*

RECOMMEND A FRIEND AND RECEIVE A **£25.00** HIGH STREET VOUCHER